

Website Privacy Policy

Welcome to the Complaint Tracking website for the American Samoa WIC Program. This Privacy Policy applies only to this website.

As a visitor to <https://complainttracking.myaswic.com/>, *no personally identifiable information*, such as your name, e-mail address, or Social Security number is collected when you visit this website unless you choose to provide that information to us.

This website uses Google Analytics, including Google Analytics Demographics and Interest Reporting to collect information about website users. This data helps us make informed website improvements and make the website more useful to you. The types of information collected may include the date and time of your visit; the website pages that you view; the address of the website you came from prior to your visit to <https://complainttracking.myaswic.com/>; and your age, gender and interests (as indicated by Google). Using [Google Ads Settings](#) you may opt out of Google Analytics for Display Advertising and customize Google Display Network ads. You may also use [Google Analytics' currently available opt-outs for the web](#).

Social Media Websites

In order to best communicate and engage with the citizens of American Samoa, the WIC Program maintains accounts on third-party websites such as popular social media channels. Information about you and your activity on those sites is governed by the third-party website's security and privacy policies. Regarding communication with the WIC Program on those sites, please reference our [Terms of Use](#) which outlines acceptable behavior for participation on the WIC Program social media channels.

What are my options for providing personal information?

Information sent to us electronically is not necessarily secure against interception. If your communication is private or includes personal information such as your Social Security number, you may want to contact us by phone.

Utulei office phone: (684) 633-2610, Pavaiai office phone: (684) 688-7434

Ofu office phone: (684) 655-7550, Fitiuta office phone: (684) 677-6181

Fax: (684) 633-2618

Who can I contact if I have questions?

If you have any questions regarding our Privacy Policy, please contact our Agency Privacy Officer:

Department of Human and Social Services
American Samoa WIC Program
Agency Privacy Officer
P.O. Box 997534
Pago Pago, AS 96799
Phone: (684) 633-2610
Fax: (684) 633-2618

HIPAA Privacy

- [Information on HIPAA privacy](#)